RANDY HARMATZ, MBA
Senior Vice President and
Chief Quality Officer,
UF Health

RANDY HARMATZ, MBA, became chief quality officer for UF Health in 2011. In her role, she oversees the Sebastian Ferrero Office of Clinical Quality and Patient Safety at UF Health. The quality and safety programs implemented through this new office, named in honor of 3-year-old Sebastian, will benefit all patients, adult as well as pediatric.

Ms. Harmatz was formerly the vice president of the quality program at University Hospitals Case Medical Center in Cleveland, where she facilitated change and sustained improvement. Since 2004, Ms. Harmatz was responsible for all aspects of the quality program, including clinical performance improvement, for the 947-bed academic medical center. In addition, she provided quality oversight and leadership at seven facilities in the University Hospitals system. During her tenure, the institution's ranking rose from 74th to ninth in the University HealthSystem Consortium, an alliance of 114 academic medical centers and 255 of their affiliated hospitals. She also has a rich history of collaboration with physicians.

At UF Health, Ms. Harmatz is developing and implementing the vision and strategy for academic and clinical programs in quality and patient safety, working collaboratively with interim UF Health Shands CEO Edward Jimenez, College of Medicine dean Dr. Michael Good, UF Health Shands Hospital chief medical officer Dr. Timothy Flynn, and UF Health Physicians chief executive officer/chief medical officer Dr. Marvin Dewar. From 2001 to 2004, prior to becoming vice president for quality at UHCMC academic medical center, Ms. Harmatz was the organization's director of special projects and business ventures. She managed endeavors focused on improving the operations of six community hospitals and their affiliates, including the development of the system-wide infrastructure to establish, implement and monitor clinical guidelines. Before that she was with Continuum Health Partners, the parent corporation for the hospital system that includes Beth Israel Medical Center.

Ms. Harmatz received her bachelor's degree in economics from Boston University and her Master of Business Administration in health care administration from the Mount Sinai School of Medicine/Bernard M. Baruch College of the City University of New York.